

# MOTORSPORT TECH TERMS AND CONDITIONS

## BUILDING AND SHIPPING

- **BUILD/SHIP TIMES** - We stock some parts but most have to be built. Most non-custom orders can take 2-4 weeks but sometimes orders (particularly steel and custom) can take as long as 4 to 10 weeks to fulfill, with some running longer than that due to the availability of raw materials, the covid situation, our current work load, and the fact that some parts are more complicated than others. Please call us at 775-351-1000 to verify stock availability and how long it will take to receive your product. We are not responsible for delays caused by shipper.
- **EXPEDITED ORDERS** - At additional cost, we can accommodate your need for faster processing. Please call us to set this up, or choose the RUSH BUILD TIME option during checkout on our website.
- **SHIPPING CHARGES** - Customer is at all times responsible for all shipping charges both ways, including warranty issues and adjustments and returns for any reason. No exceptions. Regardless of what shipping charges are posted on our website, and regardless of what you are initially charged for shipping, we reserve the right to adjust these charges to be in accordance with actual shipping charges based on the size and weight of your parts, and we will inform you if there is an adjustment.
- **INTERNATIONAL BUYERS** - All Import Duty Fees, Custom Charges and/or brokerage fees associated with your transaction, or with any shipping carrier (like Fedex, UPS, USPS, etc) are the buyer's responsibility and are NOT included in your total. Please check with your country's Customs office to determine what these additional costs will be, as it is up to you, the buyer, to pay them.

## RESPONSIBILITY

- **TIME LIMIT FOR REPORTING PROBLEMS** - Any and all complaints, problems, issues, missing parts or components, etc., if any, MUST be reported to MOTORSPORT TECH within 48 hours after Customer accepts delivery of merchandise. After 48 hours, all problems and issues, except for warranty issues, are the Customer's responsibility.
- **LOSSES** - MOTORSPORT TECH is not responsible in any way, nor does it assume ANY liability, either express or implied, for any property loss, loss of time, profit or income, or any other incidental damages caused to or by custom wheel/adaptor configurations involving low profile tires, or installations not performed by Motorsport Technology.
- **INSTALLATION** - All installations shall be performed by a licensed professional mechanic or by a professional wheel or tire store in order for our Limited Lifetime Warranty to be applicable.
- **ERRORS WHEN ORDERING** - MOTORSPORT TECH is not responsible for customer's error when ordering.
- **FRAUD** - Purchasing items under false pretenses of any sort is illegal. We do not tolerate credit card fraud or identity theft and we will use all resources at our disposal to press criminal charges against individuals who perpetrate any sort of fraud.

## PAYMENT METHODS

- **Credit Card** - We accept Visa, Discover, Master Card, and American Express.  
Billing address must match shipping address.  
Most products can be purchased online through our secure credit card processing system.
- **Cash**

- Postal Money Order  
Please mail to:  
MOTORSPORT TECH  
280 S Rock Blvd, Ste 140  
Reno, NV 89502  
United States of America

- Paypal

## **RETURNS/CANCELLATIONS/REFUNDS**

- NO returns will be accepted, or refunds issued on any parts after 30 days from the Ship Date.
- Returns are only allowed for common wheel spacers returned in perfect new condition and are subject to a 25% restocking charge. No exceptions.
- There will be a 25% cancellation fee if you cancel your order after 3 days from your order date. No exceptions.
- There are NO cancellations, returns or refunds on any custom parts (including steel, anything over 2 inches thick, and special orders) after 3 days from your order date, unless your parts have already been built, in which case no returns allowed. No exceptions.
- Customer is at all times responsible for all shipping charges both ways, including returns, in every case, NO EXCEPTIONS.
- Return Procedure
  - Contact us for return approval.
  - We will send you a Return Authorization Form. Fill it out and include with your return.
  - Make sure merchandise is fully insured by your shipping company.
  - All merchandise must be properly packaged to ensure it doesn't get damaged in transit.
  - We will only issue a refund after we inspect the merchandise and find it in perfect new condition.

## **REASONS WHY A REFUND MAY NOT BE ISSUED**

- Improper packaging. All instructions on this page must be strictly adhered to. The packages are not treated gently during shipment, and without the proper packaging the products can easily become damaged. It is the customer's responsibility to make sure the merchandise is protected for shipment.
- Damaged Product - Under no circumstance will MOTORSPORT TECH accept a return of product that is damaged due to the negligence of the customer or for not following the instructions herein for proper packaging and shipping! Remember, the wheel spacers are still your (the customer) property until we get them back.
- Packages are lost by the shipper in transit to us. In this event, it is your responsibility to contact the shipper and file an insurance claim. We are not responsible in any way for packages shipped by you until we actually receive them.

## **WARRANTY**

- All products sold by MOTORSPORT TECH carry our Limited Lifetime Warranty, which is posted on our website. MOTORSPORT TECH will be happy to help when a warranty problem arises. However, beyond

our Limited Lifetime Warranty, there are no warranties, express or implied, including any warranty of merchantability or fitment for any particular purpose, by MOTORSPORT TECH.

**DISCLAIMER**

• All Warranties on the products sold hereby are those made by the manufacturer. MOTORSPORT TECH hereby expressly disclaims all warranties, either express or implied, including any implied warranty or merchantability or fitness for a purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Buyer shall not be entitled to recover from MOTORSPORT TECH any consequential damages for property, loss of time, profit or income, or any other incidental damages. Please see our Limited Lifetime Warranty on our website.